



UAW Retiree Medical Benefits Trust
TruHearing Hearing Program Summary of Benefits

Services only available through Hearing Providers in TruHearing's Network

| Item/Service | Description/Frequency | Your Cost Share* |
|---|--|--|
| Hearing Exam | Once every 36 months | \$0 |
| Hearing Aid Evaluation Test | Once every 36 months for each ear | \$0 |
| Conformity Evaluation | Once every 36 months for each ear | \$0 |
| Covered Hearing Aids (including dispensing fee) Eligible for one (1) hearing aid per ear every 36 months. | Mid-Level Mid-High Level Advanced Level Flagship Level | \$0 per hearing aid \$250 per hearing aid \$500 per hearing aid \$650 per hearing aid |
| Initial Hearing Aid Fitting | Initial fitting and programming of purchased hearing aid | \$0 |
| Follow-Up Visits | Provider visits after initial hearing aid fitting, including hearing aid cleaning (if needed, during the follow up appointment) | First 12 months: \$0 After 12 months: \$20 per visit |
| Batteries | 80 batteries included with purchase of each non-rechargeable hearing aid | \$0 |
| 60-Day Hearing Aid Trial Period | Hearing aid may be returned or exchanged for 60 days following initial hearing aid fitting | \$0 (additional charges may apply if hearing aid is exchanged for a more expensive hearing aid) |
| Warranty and Replacement Devices – Manufacturer Defect | Repair or replacement of hearing aid due to manufacturer defect (3-year warranty) | \$0 |
| Warranty and Replacement Devices – Loss and Damage | Repair or replacement of hearing aid due to loss or damage (3-year warranty); available once per hearing aid | \$225 deductible per hearing aid |
| Initial Ear Molds (children up to age 7) | Covered with purchase of hearing aid styles that require ear molds | \$0 |
| Initial Ear Molds (enrollees over age 7) | Covered with purchase of hearing aid styles that require ear molds | \$0 |
| Replacement Ear Molds (children up to age 7) | Children up to age 3: up to four (4) replacement ear molds each year Children ages 3-7: up to two (2) replacement ear molds each year | \$0 (cost of additional ear molds is your responsibility) |
| Replacement Ear Molds (enrollees over age 7) | Not covered | Full cost of additional ear molds |

For any questions call 1-844-394-5420

**Your cost share when using a provider in TruHearing's network. If you live more than 25 miles from the closest TruHearing provider, contact TruHearing for direction on how to see a provider outside of TruHearing's network. Additionally, you may have access to mobile providers in TruHearing's network.*

Exclusions

The following items and services are not covered under your plan benefits:

- Services and equipment obtained from out-of-network providers exceeding the discounted (reimbursement) amount for hearing aid services that would have been paid if service(s) were obtained in-network
- Any products not listed on the approved product list, including, but not limited to, over-the-counter hearing aids
- Medical or surgical treatment
- Drugs or other medication
- Audiometric examinations, hearing aid evaluation tests and hearing aids provided under any applicable Workers' Compensation Law
- Audiometric examinations and hearing aid evaluation tests performed, and hearing aids ordered (1) before the covered person becomes eligible for coverage; or (2) after termination of coverage
- Hearing aids ordered while covered but delivered more than 60 days after termination of coverage
- Charges for services available under the TruHearing benefit which are offered at no charge or for which there would be no charge if not covered under the TruHearing benefit
- Charges for audiometric examinations, hearing aid evaluation tests, and hearing aids which do not follow accepted standards of professional practice, including, but not limited to, where the services are not necessary or where the services are experimental
- Charges for audiometric examinations, hearing aid evaluation tests and hearing aids received as a result of ear disease, defect or injury due to an act of war declared or undeclared
- Charges for audiometric examinations, hearing aid evaluation tests and hearing aids provided by any governmental agency that are obtained by the covered person without cost by compliance with laws or regulations enacted by any federal, state, municipal, or other governmental body
- Services or supplies provided in a United States government hospital not operated for the General Public
- Charges for any audiometric examinations, hearing aid evaluation tests and hearing aids to the extent benefits, therefore, are payable under any health care program supported in whole or in part by funds of the federal government or any state or political subdivision thereof
- Replacement of hearing aids that are lost or broken unless at the time of such replacement the covered person is otherwise eligible for a warranty replacement or new hearing aids
- Charges for the completion of any insurance forms
- Replacement parts for and repairs of hearing aids, except replacement ear molds for children up to age 7, unless otherwise covered under a warranty
- Charges incurred by a person enrolled in a plan that does not have access to the TruHearing benefit
- Eyeglass-type or eyeglass mounted hearing aids
- Charges for failure to keep a scheduled visit with a provider
- Charges for "spare" hearing aids (i.e., more than one (1) hearing aid per ear every 36 months)
- Hearing aids that do not meet Food and Drug Administration (FDA) and Federal Trade Commission (FTC) requirements

Note: Any products not listed on the approved product list, including, but not limited to, over-the-counter hearing aids are excluded. To find approved products please call 1-844-394-5420 and speak with a TruHearing Hearing Consultant to assist or visit truhearing.com/uawtrust.